

Chrome

1. Close all Chrome windows.
2. Open a new Chrome session and click the Chrome menu on the browser toolbar.
3. Click **Tools**.
4. Click **Clear browsing data**.
5. In the dialog that appears, select the following check boxes:
 - *In recent versions:* Cached images and files
In older versions: Empty the cache
 - Delete cookies and other site and plug-in data
6. In the menu at the top, select **Beginning of time**.
7. Clear browsing data. (**Note:** This may take a few minutes to process. Please wait for the files to delete before you continue.)
8. Click the **X** to the right of the Settings tab to close it.

